Frequently Asked Questions (FAQs)

Internet Service for Shareholders of Siemens Energy AG

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1. Which browser should I use to access the Internet Service?

The Internet Service can run under the most current versions of the following browsers: Microsoft Edge, Google Chrome, Firefox or Safari. JavaScript and cookies should be enabled. An Acrobat Reader DC version should also be installed to ensure that you can correctly view the documents provided via the Internet.

2. How can I use the Internet Service?

Please log in via www.siemens-energy.com/agm-service to use the Internet Service. You must then identify yourself by your Shareholder Control Number and your Personal Identification Number (PIN) or the Access Password selected by yourself.

The materials sent to you contain your Shareholder Control Number and your related Personal Identification Number (PIN). Instead of their PIN, shareholders who have registered for electronic delivery of invitations to Shareholders' Meetings with an Access Password selected by them must use this Access Password. The shareholders' proxy representatives use the access data sent to them.

3. How can I obtain new login data for the Internet Service if I am not already registered for electronic delivery of invitations to Shareholders' Meetings with an Access Password selected by myself?

If you have forgotten your login data, please contact the shareholder hotline (available Monday through Friday from 8:00 a.m. to 5:00 p.m. CET) at +49 89 2070-84040 or send an e-mail, stating your Shareholder Control Number, to hv-service.siemens-energy@adeus.de.

4. How do I register for electronic delivery of invitations to Shareholders' Meetings with an Access Password selected by myself?

We require your consent in order to deliver invitations to Shareholders' Meetings of Siemens Energy AG to you in electronic format (by e-mail). You can provide this consent via our Internet Service at www.siemens-energy.com/agm-service by registering for electronic delivery of invitations to Shareholders' Meetings using an Access Password selected by yourself. In future, please use the Access Password you selected yourself to access our Internet Service.

If you successfully complete your registration no later than about seven weeks prior to a Shareholders' Meeting of Siemens Energy AG, the invitation to that Shareholders' Meeting will be delivered to your registered e-mail address. Registrations that are not completed by this deadline will not take effect until the subsequent Shareholders' Meeting.

If the invitation to the Shareholders' Meeting is not delivered to you electronically in good time – despite you having registered for this service – please contact the shareholder hotline (available Monday through Friday from 8:00 a.m. to 5:00 p.m. CET) at +49 89 2070-84040.

5. How can I use the Internet Service if I am registered for electronic delivery of invitations to Shareholders' Meetings with an Access Password selected by myself, but I have forgotten this Access Password?

If you have registered for electronic delivery of invitations to Shareholders' Meetings with an Access Password selected by yourself and have forgotten it, please use the function "Forgot your Access Password?" in our Internet Service at www.siemens-energy.com/agm-service to request a temporarily valid Access Password. After completing the necessary steps, you are sent a temporarily valid Access Password to the e-mail address you provided upon registration. After receiving the e-mail, please use the Internet Service again and enter your Shareholder Control Number and the temporarily valid Access Password provided in our e-mail. You can then select a new Access Password of your own.

6. What should I do if I am registered for electronic delivery of invitations to Shareholders' Meetings with an Access Password selected by myself, but I have forgotten this Access Password and my e-mail address has changed?

In this case we ask you to contact our shareholder hotline (available Monday through Friday from 8:00 a.m. to 5:00 p.m. CET) +49 89 2070-84040 or send an e-mail, stating your Shareholder Control Number, to hv-service.siemens-energy@adeus.de. We will then send you a new Personal Identification Number by regular mail. After receiving your new Personal Identification Number, please use the Internet Service at www.siemens-energy.com/agm-service using your new login data. You can then select a new Access Password of your own and store your current e-mail address.

7. How can I retrieve my forgotten Shareholder Control Number if I am registered for electronic delivery of invitations to Shareholders' Meetings with an Access Password selected by myself?

Please go to the function "Forgot your Shareholder Control Number?" in the Internet Service at www.siemens-energy.com/agm-service. In the next dialog step, please identify yourself with the e-mail address you provided when registering. An e-mail containing your Shareholder Control Number is then sent to that e-mail address.

8. How do I change the Access Password selected by myself?

Please use the Internet Service at www.siemens-energy.com/agm-service. Entering your login data will take you to the button "My shareholder data" where you can, among other things, also update your Access Password.

9. How do I change my e-mail address if I am registered for electronic delivery with an Access Password selected by myself?

Please use the Internet Service at www.siemens-energy.com/agm-service. Entering your login data will take you to the button "My shareholder data" where you may update your e-mail address. If you do not change your e-mail address until after technical preparations for the dispatch of

invitations to the upcoming Shareholders' Meeting have already commenced, we can take your changes into consideration only for the subsequent Shareholders' Meeting.

10. What happens if invitations to Shareholders' Meetings cannot be delivered to the e-mail address specified?

If we send you electronic messages in preparation for the Shareholders' Meeting and receive an error message indicating that our message could not be delivered, we will resend you the invitation by regular mail.

11. How do I revoke my consent to electronic delivery of invitations to Shareholders' Meetings?

Your consent to electronic delivery of invitations to Shareholders' Meetings is not limited and is thus valid until further notice. You may revoke your consent at any time. To do so, please contact one of the following addresses, providing your name, Shareholder Control Number and your address: by e-mail to hv-service.siemens-energy@adeus.de or by regular mail to Siemens Energy AG, c/o ADEUS Aktienregister-Service-GmbH, 20621 Hamburg, Germany. If you have already registered for electronic delivery of invitations to Shareholders' Meetings using an Access Password selected by yourself, you can also revoke your consent to electronic delivery via the Internet Service at www.siemens-energy.com/agm-service.

If you revoke your consent to electronic delivery of invitations to Shareholders' Meetings, you will receive the invitations to Shareholders' Meetings by regular mail again. You may revoke your consent at any time. However, if the revocation does not occur until after the technical preparations for the dispatch of invitations to the upcoming Shareholders' Meeting have already begun, it will not apply until the subsequent Shareholders' Meeting. In that case, however, we will endeavor to send you the invitation to the current Shareholders' Meeting by regular mail to the postal address listed in the share register as well.

You can change the postal address listed in the share register via the Internet Service.

12. What do I do if my access to the Internet Service has been blocked?

If you have already registered for electronic delivery of invitations to Shareholders' Meetings using an Access Password selected by yourself and are blocked from accessing the Internet Service because you have entered incorrect login data on several occasions, you can get your account activated again by requesting a temporarily valid Access Password via the "Forgot your Access Password?" function in our Internet Service at www.siemens-energy.com/agm-service. To do this, please exit this service and restart it at www.siemens-energy.com/agm-service. After completing the necessary steps, you are sent a temporarily valid Access Password to the e-mail address you provided upon registration. After receiving the e-mail, please use the Internet Service again and enter your Shareholder Control Number and the temporarily valid Access Password provided in our e-mail. You can then select a new Access Password of your own and so activate your account again.

Alternatively, please call the shareholder hotline (available Monday through Friday from 8:00 a.m. to 5:00 p.m. CET) +49 89 2070-84040 or send an e-mail, stating your Shareholder Control Number, to hv-service.siemens-energy@adeus.de.