Let’s team up for Operational Excellence of your Equipment

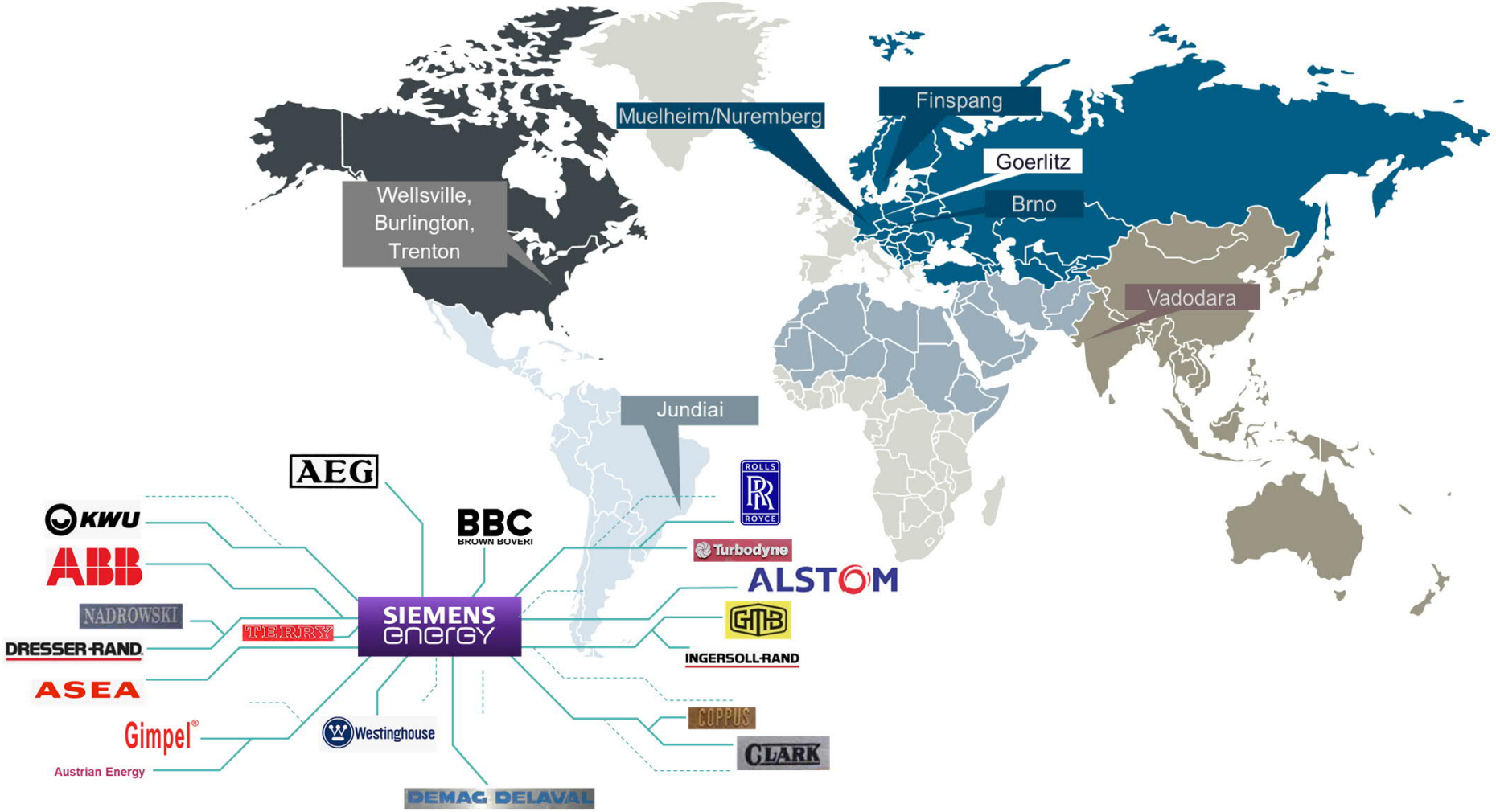
Customer Event Steam Turbine and Generators 2023



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Served Fleet – Competence for all Legacy Industrial Steam Technologies of Siemens Energy and MORE!



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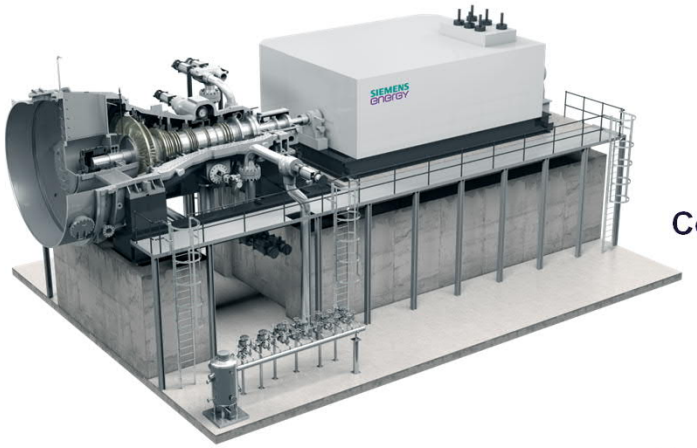
A Global Team of Experienced Experts provides Life-long Technical Support for Your Valuable Assets

- Global Setup
- Highly Experienced Team for a Variety of Technical Disciplines
- Well–established Network with ALL other Departments to provide Faster Support
- Support of On-Site SE Staff and On-Site Third Parties
- On-Site Deployment
- Remote Access for Faster Support
- Constant Information Exchange for Continuous Improvement

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Life-long Support



- New Project
- Project Definition / Order
- Steam Parameters
- Heatrate
- Plant Layout
- Leakages
- Vibrations
- Remote support
- Inspection
- Minor Overhaul
- Spare Parts
- Repair
- Control Logic Adaption
- Major Overhaul
- Rotor Rubbing
- LSB Replacement
- Upgrade
- Operational changes
- Increased Power
- Project Execution
- Errection & Commissioning
- End of Warranty

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Fast reaction times (Online Support)



24/7 Warranty Remote Support
+ 351 910041673
ist.ic.support@siemens-energy.com

24/7 Siemens Energy Helpdesk for Customer Technical Support
+49 911 70 44 44 70

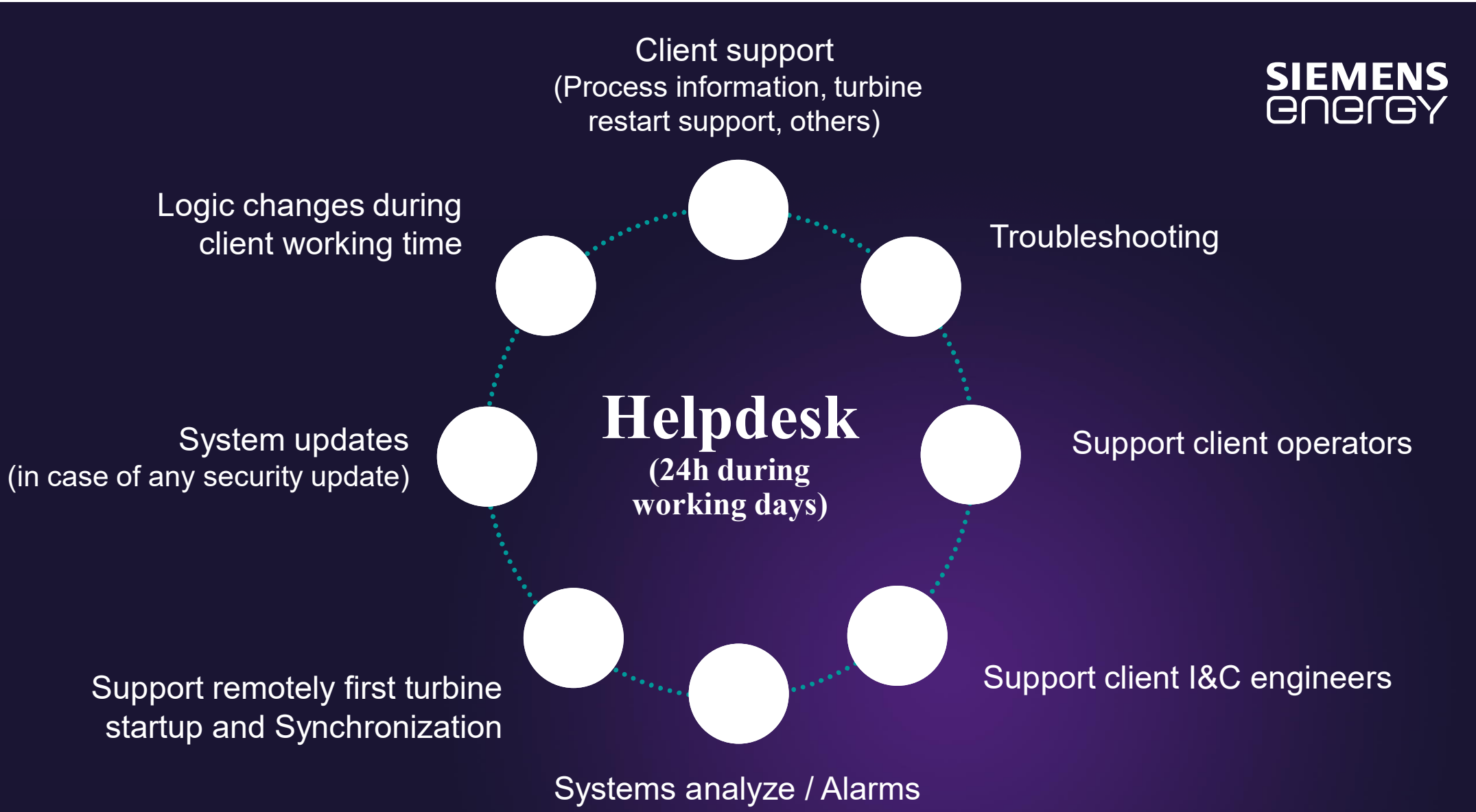
Contact your local sales representative

support@siemens-energy.com

siemens-energy.com/csc

- **Installation of Data Collecting Equipment and Setup from First Turbine Start**
- **24/7 Specialized Hotline during Commissioning and Warranty Period**
- **24/7 Emergency Hotline**
- **Special Purpose Data Analysis**

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Global Technical Support

We have the Knowledge, the Know-How and the Team master Operational Challenges during entire Project Lifecycle!



Beer, Wolfgang
STG Product Integrity

Phone: +49 (173) 6796228
beer.wolfgang@siemens-energy.com

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