Steam Turbine & Generators

Field Service

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Steam Turbines & Generators Field Service

In a Glance

2,000 Average global outages each year

25 Service locations worldwide

9,0 Customer Satisfaction Rate

Zero harm culture!
Safety is our priority



Steam Turbines & Generators Field Service

Offerings Portfolio



Supervision or full installation of new or relocated equipment



Short/Long Term operation & maintenance solutions



Routine Service Work for all scheduled inspections



Speed of Response through local service personnel



Troubleshooting on-site & remotely for problems or unplanned outages



Emergency 24/7 call out services available 365 days per year

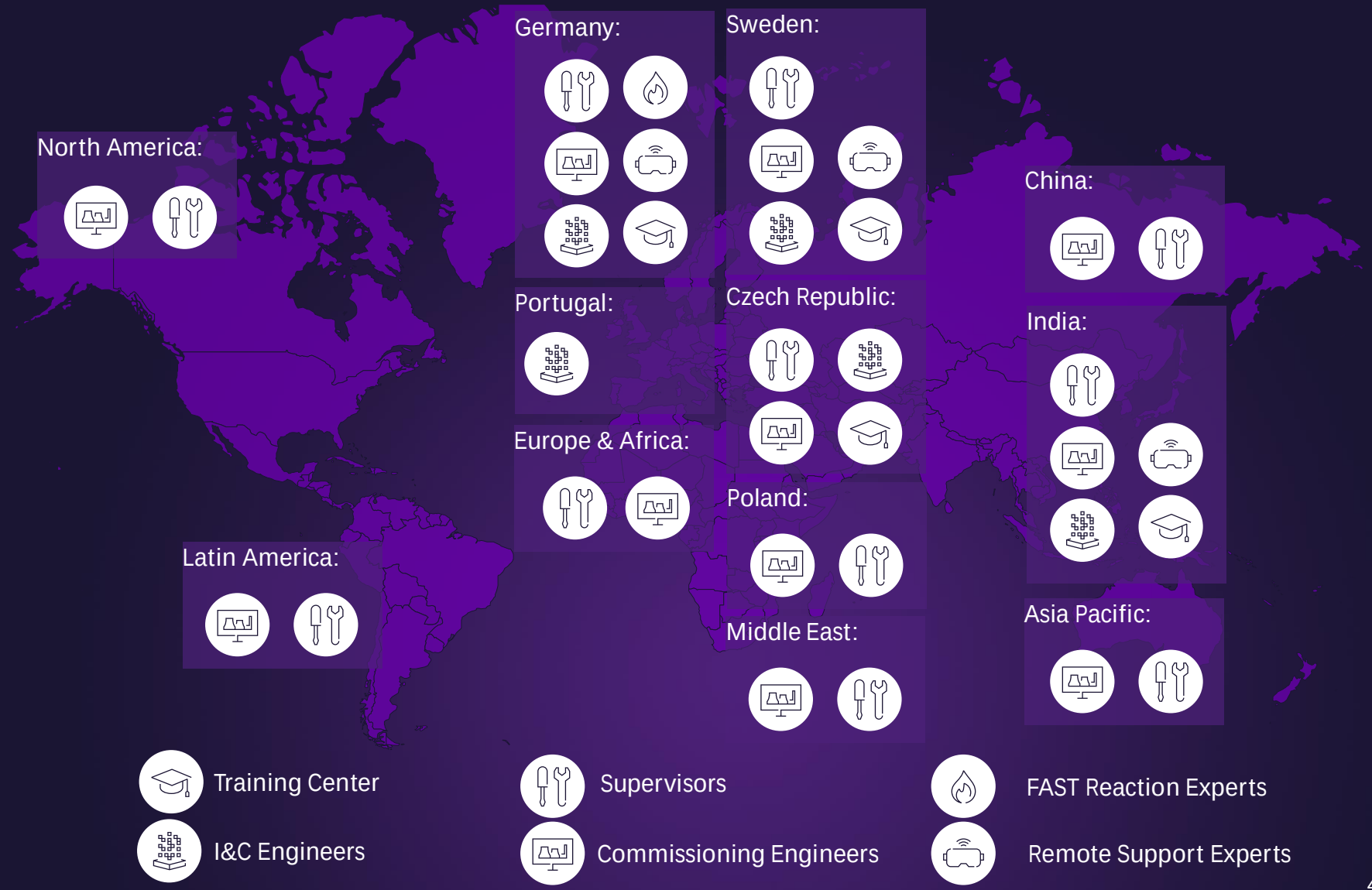


Hands-on Site Training for plant operators & maintenance personnel

Steam Turbines & Generators Field Service

Global distribution of Field Service Personnel

Our field service personnel with the best qualifications are distributed across the globe – to answer our customer needs anywhere, anytime!



Steam Turbines & Generators Field Service

Field Service Personnel across Service Deutschland

150

Expert field service engineers fully backed by our engineering & design teams to offer our customers the best on-site service possible!

2 M€

Field service training investment, every year

15+

Average work experience of SDE Field Service personnel



Comprehensive Siemens Energy Legacy fleet know how



Comprehensive maintenance services from A to Z

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Innovations in Field Service

Remote Field Service



Immediate global support for customers and employees

In-depth expertise is crucial for outstanding operational performance and efficient problem resolution in case something happens.

Highly suitable for customers who want to,

- Get to know the advantages of closer collaboration with Siemens Energy with limited invest and commitment
- Enhance in-house proficiency by collaborating with Siemens Energy's turbine and generator specialists
- Foster the collaboration with OEM to improve operational performance
- Have faster assistance and convenient access to technical specialists
- Reduce their scope 3 emissions



Innovations in Field Service

FAST Tool

One tool for all your commissioning test requirements

Flexible. Portable. Includes multi-functional measurement & simulation features, test advisor & datalogger.

Highly suitable for customers looking to,

- Save 30% time for Safety Instrumented Function (SIF) testing through standardization & automatization
- Save time required for FAT & SAT due to transparent test documentation
- Have enhanced test data analytics
- Utilize a standardized possibility to measure the closing time for all valve types under operational conditions– Not all valves are equipped with the necessary instrumentation to determine the closing time but with the FAST Tool it is possible!

Live Demo

Remote Valve Testing using FAST tool & Holo Lens 2.0



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